



SwiftSupport 
Maintaining the standard

*Servicing & maintenance
solutions for all care
environments*

by **SwiftTech**™
Raising the standard

SwiftSupport

Maintaining the standard

Our mission statement

- To provide a high quality service for all our clients
- To ensure clients receive the best solution for their patient handling requirements
- To maintain the highest standard of customer care and service

Our commitment to our customers

- To continue to develop our practical skills and our flexible, innovative approach
- To utilise the expertise of our hand picked fully trained and qualified team of approachable and dedicated engineers

What we do

Ensuring that the equipment you rely on for lifting, moving and positioning people safely, and in the utmost comfort, is professionally maintained to the highest level.

We appreciate that everyone's needs are unique, but we believe that anyone who requires special care deserves the best care! Our business is built on this principle.

Our Customers include: NHS Acute and Community Hospitals, Hospices, Nursing and Residential Homes, Schools and Colleges, Private Individuals, Dental Surgeries, Social Services, Councils and Leisure Centres.



Contact our sales team direct for further details or a competitive quote

01225 792 656

service@swifttechhoists.co.uk

www.swifttechhoists.co.uk



Professional service

Each service visit is carried out in accordance with LOLER (Lifting Operations & Lifting Equipment Regulations 1998) where applicable for the type of patient handling equipment.

Appropriate Certification and Service Notes are provided and we maintain a detailed Inventory of all items on your asset list, which can be supplied in an electronic format if required.

Content of LOLER Service:

- Full Annual Service after every 12 months including weight test.
- General LOLER inspection at the interim 6 month interval.
- Priority action on all breakdowns.

Our service visits and breakdown response calls are carried out between 8.00am – 5.00pm, Monday to Friday excluding public holidays.

Where a repair is undertaken at the time of a PPM visit no additional breakdown call-out charge applied, nor are there any additional travelling charges over and above the call-out rate.

SwiftTech™ strives to attend to a breakdown request within two working days, however we aim to prioritise emergency calls.

We can offer an Asset Auditing Service.

PPM contracts

Regardless of how many types, makes or models of patient moving and handling equipment require attention, SwiftTech™ can offer tailored PPM (Planned Preventative Maintenance) service and breakdown contracts to suit your needs.

PPM contracts are available at competitive rates for periods of 1, 3 or 5 years with flexible payment terms.



An approved **NHS** supplier

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SERVICE

Quality service - how we do it

- Listen to and understand our customers' needs.
- Offer solutions and advice based on our professional experience, skills and judgment.
- We strive to work closely with: maintenance managers, procurement, OT's, architects and user groups.
- We aim to supply the best products that offer the highest quality, safety, comfort and value for money.
- Utilising fully trained staff for installations and maintenance and offering tailored service contracts to meet your needs.

Our history/pedigree

At SwiftTech™ we have been serving our customers for over 18 years. We have supplied, installed and maintained patient lifting hoists and specialist bathing equipment to all areas of the care industry.

We offer full preventative maintenance, weight testing and breakdown cover, regardless of manufacturer or supplier and aim to deliver high quality sustainable solutions to the healthcare sectors.

This ensures that your equipment continues to operate effectively and safely.

References can be provided.



SwiftTech™
Raising the standard

We believe that anyone who requires special care deserves the best care. Our mission is to provide and maintain the latest innovations to aid disabled people in their environment. Our products and services (beyond the service and maintenance options shown in this brochure) provide solutions whatever the application and can be found in the following additional ranges. Please call for a brochure and find out how we can get your project moving.

SwiftAir
Lifting people

Design, supply & installation of ceiling hoist systems

SwiftGo
Wherever you want

Lightweight patient hoists for mobility, safety & support

SwiftSpa
Simplicity in bathing

Providing bathroom facilities for people with disabilities

SwiftCare
Supporting safely

Patient slings & harness systems

SwiftVeil
Understanding dignity

Privacy screens & curtains for all care environments

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An ISO 9001 Registered Firm